

## **DE ERA PRIVILEGE CARD AGREEMENT**

As used throughout these terms and conditions, “DE ERA” refers to De Era Holdings Sdn Bhd, “MEMBER” refers to DE ERA Privilege Card Member, “CARD” refers to DE ERA Privilege Card, “SHARE” refers to shares of De Era Holdings Sdn Bhd, and “AGREEMENT” collectively refers to the de Era Privilege Card Agreement and Card Benefits, and any other document incorporated by reference in the aforesaid. These documents, in their current form, may be amended by DE ERA at its sole discretion, constitute the entire contract between DE ERA and the MEMBER. No other representation, promise, or agreement, shall be binding on the parties unless in writing and signed by an authorized officer of DE ERA.

## **GENERAL TERMS**

1. Members must be 18 or older.
2. This AGREEMENT commences once you have indicated your acceptance and processed your payment.
3. You will be entitled to all the benefits set for the type of Membership chosen.
4. You cannot transfer this AGREEMENT to anyone else.
5. You must present your CARD to enjoy the Card Benefits.
6. Advanced booking for services and treatments is required.
7. DE ERA reserves the right to accept or reject any applicant and is under no obligation to offer any reason for rejection.
8. A digital or online copy of this AGREEMENT shall be treated as an original in all respects.
9. You agree to advise us immediately of any change to the Membership details provided.
10. If you are looking to upgrade your membership there may be an admin fee charged at the point at which you upgrade.
11. We will not be liable or responsible for any failure to perform, or delay in delivery of products and services, and any of our obligations under these terms that is caused by any event that is outside of our reasonable control.
12. The AGREEMENT will be governed by and construed in accordance with the laws of Malaysia. In the event of a dispute between a MEMBER and DE ERA arising from or relating to the AGREEMENT or the rights and obligations of either party, the parties shall attempt in good faith to resolve the dispute through non-binding mediation and/or arbitration.

## **TYPES OF MEMBERSHIP CARD**

There are five types of De Era Privilege Card, namely, Green Card, Silver Card, Gold Card, Platinum Card, and Diamond Card. The benefits of each card are listed in the respective Card Benefits in this AGREEMENT.

The price of each type of de Era Privilege Card are indicated on the Privilege Card Application Form.

## **PAYMENT**

Payment in Singapore shall be made to Fintech SEA Pte Ltd, the authorised agent of DE ERA.  
Payment in Malaysia shall be made directly to DE ERA

## **MEMBERSHIP SUBSCRIPTION**

For membership to remain in force, and to enjoy its benefits, MEMBERS must renew their Membership Subscription before its expiry date. Renewal may commence three (3) months before the expiry date by paying the Membership Subscription Fee. Renewal is valid for one (1) year. If renewal is not made by the expiry date, the membership will revert to that of an Ordinary Member.

DE ERA reserve the rights to review the annual Membership Subscription Fee from time to time.

## **TERMINATION**

Your membership remain in force until the day before your next annual membership renewal is due, at which point it will automatically terminate.

## **INDEMNITY**

Each and every MEMBER agrees to indemnify and hold harmless DE ERA, its shareholders, officers, directors, employees, agents and successors in interest from and against any claim, demand, liability, loss, cost or expense including, but not limited to, court costs and attorneys' fees, asserted against or suffered or incurred by any of them, directly or indirectly, arising out of or in any way related to or connected with allegedly or otherwise, the MEMBER's (a) activities as a MEMBER; (b) breach of the terms of the AGREEMENT.

## **CARD BENEFITS**

### **GREEN CARD MEMBER'S BENEFITS**

1. 10% PV rebate on products and services purchased.
2. FREE: One (1) year Membership Subscription.
3. FREE: One (1) facial.\*

### **SILVER CARD MEMBER'S BENEFITS**

1. Individual Aesthetic Package with RM 18,000 credit.
2. Applicable for aesthetics, hormone therapy services, topical skincare and health products.
3. 10% PV rebate on products and services purchased.
4. FREE: Two (2) years Membership Subscription Fee.
5. FREE: One (1) facial.\*

### **GOLD CARD MEMBER's BENEFITS**

1. Individual Aesthetic Package with RM 36,000 credit.
2. Applicable for aesthetics, hormone therapy services, topical skincare and health products.
3. 10% PV rebate on products and services purchased.
4. 5% cash referral credit.
5. FREE: Two (2) years Membership Subscription Fee.
6. FREE: Three (3) facials.\*
7. FREE: One (1) lot (9600 shares) of SHARE.\*\*

## **PLATINUM CARD MEMBER's BENEFITS**

1. Individual Regenerative Medicine Package with RM 72,000 credit.
2. Applicable for aesthetics, stem cell, hormone therapy services, topical skincare and health products.
3. 10% PV rebate on products and services purchased.
4. 5% cash referral credit.
5. E-Consultation with doctor.
6. FREE: Three (3) years Membership Subscription Fee.
7. FREE: Six (6) facials.\*
8. FREE: Six (6) medical facials.\*
9. FREE: Two (2) lots (19,200 shares) of SHARE.\*\*

## **DIAMOND CARD MEMBER's BENEFITS (FIVE-to-GO PKG)**

1. Aesthetic Regenerative Medicine Five-to-Go Package with a total of RM 288,000 credit.
2. Five (5) pax must apply for the Diamond Card at the same time.  
Five (5) cards will be issued, each with RM57,600 credit.
3. Applicable for aesthetics, stem cell, hormone therapy services, topical skincare and health products.
4. 10% PV rebate on products and services purchased.
5. 5% cash referral credit.
6. FREE: Three (3) years Membership Subscription Fee.
7. FREE: Six (6) facials per Card.\*
8. FREE: Six (6) medical facials per Card.\*
9. FREE: 15,360 shares of SHARE per Card.\*\*

## **NOTES:**

\* Facials and medical facials are not exchangeable for cash or product. Members can enjoy any facials worth up to RM360 per session in value, and medical facials worth up to RM600 per session in value.

\*\* The are not exchangeable for cash or product. It will be held in trust by DE ERA, and will earn dividends subject to the dividend policy of DE ERA. The shares will only be allotted prior to Initial Public Offering, subject to the usual compliance requirement setup by the Companies Commission of Malaysia (SSM) for shareholder's agreement.